Finally see exactly what each Wi-Fi client is experiencing without costly sensor overlays or cumbersome RF diagnostics.
INTRODUCING VOYANCE CLIENT AGENTS

Secure, configurable and deployed in minutes, the Voyance client agent works seamlessly with popular systems and device management platforms. The Voyance client agent collects a myriad of device and system information as well as Wi-Fi stats based on what the client is seeing. This data is fed directly into the Voyance back-end analytics engine and correlated with all other infrastructure data within the system. Now, for the first time, network managers have an end-to-end view of actual client behavior, analyzed and correlated with network services, applications and WAN data.

EASILY COMPARE ON-SITE VS. REMOTE CLIENTS
Quickly compare the user experience for remote versus on-site users with using the same Wi-Fi drivers or see why clients are can’t associate or stick to APs.

PROACTIVELY ADDRESS PROBLEMATIC WI-FI CLIENTS
A 360° view the user experience over Wi-Fi networks helps IT staff proactively remediate user issues with rich client data correlated across the entire stack.

INITIATE A RANGE OF SYNTHETIC TESTS FROM CLIENTS
From the Voyance platform, IT staff can launch a range of synthetic tests to compare what the client reports versus what the infrastructure reports.

CLIENT DATA CORRELATED WITH INFRASTRUCTURE DATA
Client data joins the other data sources in Voyance, such as Wi-Fi stats, metrics from examining live packet data and syslog messages from various network services.

REDUCE THE TIME TO FIND AND FIX CLIENT PROBLEMS
Every client Wi-Fi transaction is tracked in real-time and over time to give IT staff the power to quickly identify client problems, even if the client can’t connect.

ACCESS CLIENT AGENT DATA THROUGH AN ENHANCED API
A rich application programming interface allows detailed client data to be accessible and portable to other in-house systems in use.
SEE EXACTLY WHAT CLIENTS ARE EXPERIENCING

GAIN ACCESS TO A WIDE RANGE OF CLIENT INFO
From the Wi-Fi driver, to CPU utilization, battery health to client SNR, Voyance client agents integrate a rich set of client statistics into the Voyance platform.

NO ON-SITE DATA COLLECTORS (CRAWLERS) REQUIRED
Voyance client agents send client data directly to the Voyance back-end platform, eliminating the need for any on-site data collection hardware or software.

ABOVE
With the Voyance client agent, a complete view of client performance metrics is now available within the Voyance platform.
SEE INTO EVERY CLIENT AND TRACK EVERY CLIENT EVENT THAT OCCURS

ABOVE
Rich details from each client surfaced in Voyance interface give IT staff immediate health and status of client devices and direct integration with trouble ticketing systems.

ABOVE
Complete configuration of client agents can be performed in minutes

RIGHT
All client network transactions are tracked for faster and easier remediation of client related incidents.
VOYANCE CLIENT FEATURES AND BENEFITS

**KEY FEATURES**

- Secure, configurable and deployed in minutes
- Software only solution
- Access agent data via enhanced APIs
- Seamless inter-operation with existing MDM platforms
- Support for a range of synthetic tests from client devices
- Compare the client experience of remote vs. on-site clients with the same devices
- Minimal resource usage: <1% CPU, <30MB disk, <1MB RAM
- Support for Mac OS/X, Windows and Android platforms (to follow)

**KEY BENEFITS**

- Proactively address last hop Wi-Fi connectivity issues experienced by problematic clients
- Eliminate the need for hardware sensors or manual RF diagnostic tools
- Gain actual insights into the client experience with data correlated across the entire network
- Reduce time to find and fix client Wi-Fi problems

**VOYANCE CLIENTS ANSWER CRITICAL QUESTIONS**

- How do I get a 360º view of the client experience -- from the client's view, as well as the infrastructure's view?
- Why is the client not connecting to an SSID?
- Why is the client “sticky” / making bad roaming decisions?
- What is the client experience for remote/VPN users?
- How can I compare user experience for remote users vs. users on-site, or between users with certain Wi-Fi drivers?